#### SPU Student

Seattle, WA • (555) 555-555 • student@spu.edu • student.linkedin.com/URL

# **Qualifications**

- Familiar with wide range of community resources that tend to children and youth needs
- Excellent in identifying a person's problem or issue and sharing ways to improve the situation
- Skilled in interpersonal communication within different age groups and different cultures
- Patient, compassionate, and empathetic, which helps to develop strong relationships with others
- Strong understanding of cultural competence to enhance delivery of services to people with different cultural experiences

# **Education**

**Bachelor of Arts in Sociology** Seattle Pacific University, Seattle, WA GPA: 3.90 • 4 Times Dean's List • Ames Scholarship

**Relevant Courses:** Law, Injustice, & Social Change; Social Psychology; Race and Ethnicity; Social Inequality: Power and Privilege

# **Relevant Experience**

# **American Red Cross Volunteer**

- Educated individuals and groups on how to be prepared before a disaster occurs
- Collaborated with other Red Cross organizations to expand diversity and inclusiveness
- Provided presentations about Red Cross programs in the community
- Assisted in teaching community classes such as CPR, First Aid, and water safety to children and adults

#### Homeless Shelter Volunteer, Queen Anne Shelter, Seattle, WA

- Provided emotional support and encouragement to shelter guests
- Advocated for more community resources such as healthcare to improve the guest's well-being
- Assisted in creating a plan to keep homeless guests safe and protected from exposure to weather
- Maintained regular communication and supervise shelter volunteer activities

#### Amara Foster Care Volunteer, Seattle, WA

- Collaborated with outside organizations to provide ongoing support for reintroduction of children into stable home lives
- Provided caring, steady support for children and youth as they go through process of being fostered
- Comforted children during medical exams, interviews, and other diagnostic exams
- Identified the child's issue and suggested ideas in how to solve the problem or provide support

#### **Additional Experience**

Waitress, The Cheesecake Factory, Seattle, WA

- Delivered a memorable dining experience by resolving all customer issues promptly
- Provided excellent customer service by greeting diners and using respectful titles
- Served and memorized the menu and recommended appetizers and orders
- Collaborated with other restaurant servers and kitchen staff with correct delivery of orders

#### September 2018 – August 2019

#### Summer 2020

# June 2022

# August 2019 – May 2020

**September 2020 – June 2022**