

STUDENT LOAN REPAYMENT AND EXIT COUNSELING



Student Loan Exit Counseling

- Repayment details for each loan will be provided by your lender/servicer prior to repayment.
- You are responsible to fulfill your exit counseling responsibilities.

Loan Overview

Direct Subsidized & Unsubsidized Loans, FFEL Stafford, and/or Grad PLUS Loan exit counseling must be completed at <https://studentaid.gov>

Perkins, Nursing, and/or SPU Institutional Loan exit counseling is completed through your online account at <https://heartland.ecsi.net>.

TEACH Grant exit counseling is completed at <https://studentaid.gov>.

LOAN BASICS

The loans you borrowed are important financial obligations that require your attention now and throughout the time you will be making payments on the loan.

You are responsible to:

- Read all forms, documents and correspondence carefully
- Understand your rights and responsibilities
- Ask questions



Master Promissory Note Information:

- Is a legally binding document
- Specifies your rights and responsibilities
- Must be signed in order to receive loan funds
- Valid for multiple loans over 10 years if a disbursement is made within 12 months of signing

Repayment Responsibilities

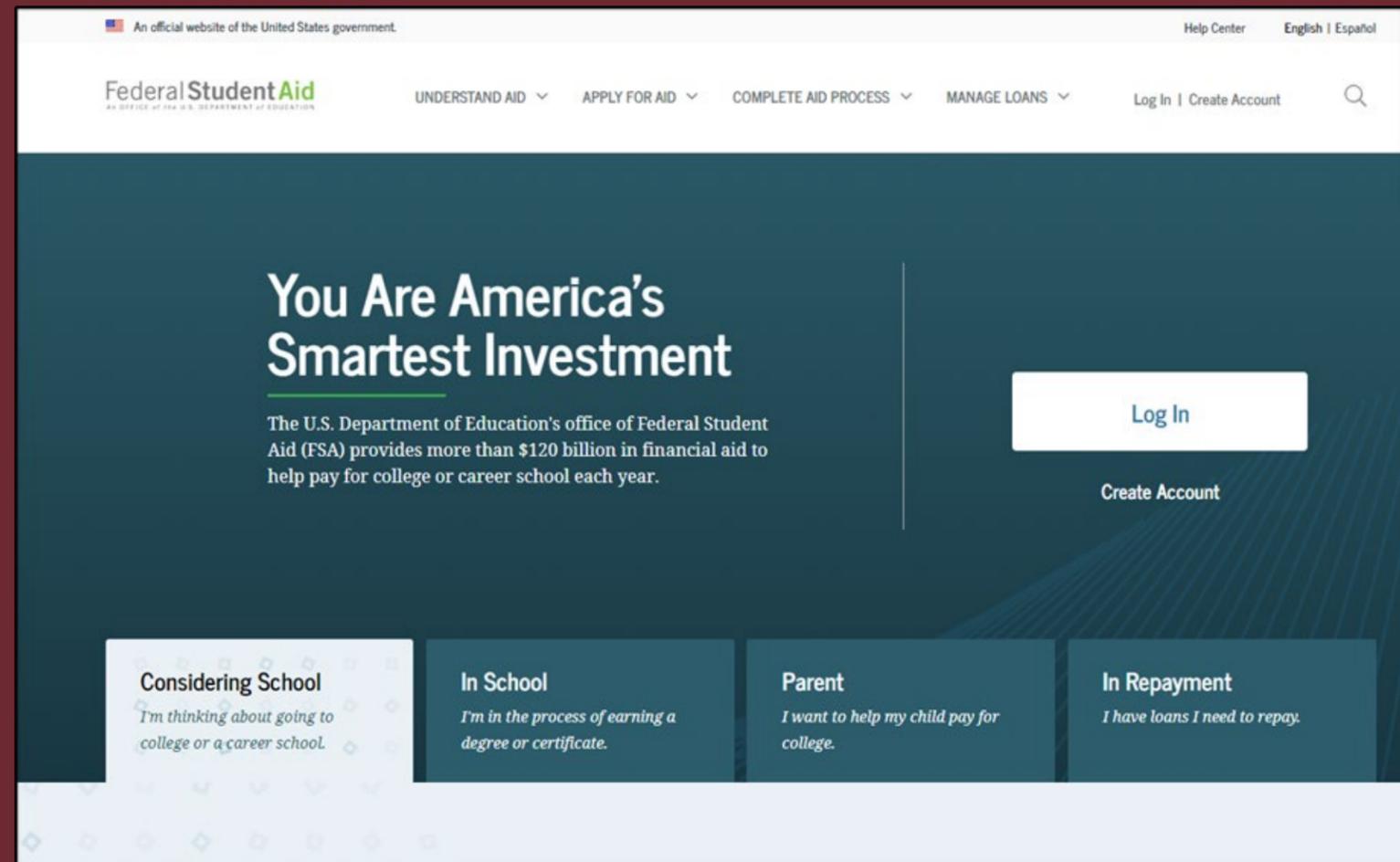
When you signed the promissory note, you promised to repay your loan.

You must repay the loan even if you:

- Don't complete your program of study
- Don't complete your program within the standard allotted timeframe
- Are unable to locate employment after completing your program
- Are dissatisfied with or don't receive the services purchased from the school
- Don't receive statements, payment coupons, or reminders

LOAN RECORDS

- Review cumulative loan records at studentaid.gov.



Exception: Federal Nursing, SPU Institutional, and private loans are not maintained in studentaid.gov.

LOAN OVERVIEW

- Once logged in, you will see information on what your current overall Federal Loan balance is. Click on 'View Details', then 'View Breakdown' to see expanded information on your loans.

The screenshot displays a user interface for loan management. At the top left, it says "MY AID". In the center, there is a green birthday cake icon with three lit candles. Below the icon, the text reads "Your loan balance is \$0." To the right of this section is a yellow button labeled "VIEW DETAILS >". Below the main balance section, there is a white box containing the text "7 Loans" followed by a blue link "View Breakdown". Underneath this, it says "2 Servicers | Total Original Amount Awarded: \$64,974". At the bottom of this white box is another green birthday cake icon with three lit candles.

LOAN OVERVIEW

- All of the loan servicers that control your Federal Loans will be listed. Under each loan servicer, click on 'View Loan Details' to see each individual loan that they control. Information on balances and interest rates are included.

LOANS SERVICED BY

DEPT OF ED/HESC-EDFINANCIAL [↗](#)

REPAYMENT PLAN : Standard Repayment Plan

TOTAL BALANCE
\$0

NEXT PAYMENT ON
10/7/16

[VIEW LOAN DETAILS](#) [v](#)

LOANS SERVICED BY

DEPT OF ED/HESC-EDFINANCIAL [↗](#)

REPAYMENT PLAN : Standard Repayment Plan

TOTAL BALANCE
\$0

NEXT PAYMENT ON
10/7/16

[HIDE DETAILS](#) [^](#)

Sort By
Select [v](#)

Consolidation Loan	LOAN DATE	LOAN STATUS	REPAYMENT PLAN	INTEREST RATE	TOTAL BALANCE
VIEW LOAN DETAILS >	7/14/06	Paid-in-Full	Standard Repayment Plan	3.12%	\$0

LOAN EXCEPTIONS

If you have any of the loans listed below, please note some exceptions:

- Nursing and private loan records are not maintained at studentaid.gov. Please contact your servicer or lender for more information.
- TEACH Grants convert to an unsubsidized loan if the service obligation is not met. Please check MyFedLoan.org for more information.

Parent PLUS Loans are available for parents of dependent undergraduate students. Repayment of Parent PLUS loans is the responsibility of the parent borrower.

Parent PLUS borrowers may review their loan records, review PLUS Counseling, and receive information and assistance at studentaid.gov.

LOAN SERVICING

Loan servicers manage billing, records, and receive payments for your loans. During repayment, they will be your primary point of contact.

- You may have multiple loan servicers
- Submit requests for deferment and forbearance to each servicer
- Loan servicers may change during the repayment of your loan
- Loan servicers will report the status of each of your loans to the national credit bureaus monthly
- Update your contact information with each servicer

TIP: If you have a family arrangement that your parents will be making payments to your student loans OR if you will be making payments on parent PLUS loans, be sure to fulfill your agreements and keep track of the loans to avoid any repayment problems.

LOAN TERMS - INTEREST

- It is important to understand the following terms related to interest.
- Subsidized – If interest is subsidized, the borrower is not responsible to pay the interest that accrues during deferment and grace periods (with some exceptions).
- Unsubsidized – If interest is unsubsidized, the borrower is responsible to pay all interest that accrues.

LOAN TERMS: GRACE PERIODS

- The grace period begins when you drop to less than half-time enrollment
- No payments are required during the grace period
- At the end of the grace period the loan enters repayment. If you do not use the entirety of your grace period and return to school, your entire grace period will become available again.
- First payment is typically due 30-45 days after your grace period ends
- No penalty for early repayment
- Payments made prior to repayment will not shorten your grace period or alter your scheduled minimum monthly payment amount
- Grace periods are specific to each loan record

LOAN REPAYMENT: GRACE PERIODS

Loan Type	Grace Period (Months)	Interest Begins to Accrue
Direct Subsidized	6	When the loan enters repayment
FFEL Subsidized Stafford	6	When the loan enters repayment
Direct Unsubsidized	6	From the date of the first disbursement
FFEL Unsubsidized Stafford	6	From the date of the first disbursement
Graduate PLUS	6	From the date of the first disbursement
SPU Institutional (subsidized)	6	When the loan enters repayment
Perkins & Nursing (subsidized)	9	When the loan enters repayment
Private Loans	Typically 6 mos – contact lender	From the date of the first disbursement

REPAYMENT TOOLS



LOAN REPAYMENT ESTIMATES

The Loan Simulator at studentaid.gov will provide estimated Direct Loan repayment information for various repayment plans using your loan records and an average interest rate calculated using the interest rate for each of your loans.

The screenshot displays the 'MY AID' section of the studentaid.gov website. It features a green birthday cake icon and the text 'Your loan balance is \$0.' with a 'VIEW DETAILS >' link. Below this is the 'MY CHECKLISTS' section with two items: 'I'M PREPARING FOR SCHOOL' and 'I'M IN SCHOOL', each with a dropdown arrow. On the right side, there are three promotional cards. The top card, titled 'Estimate monthly payments and compare loan repayment plans', is circled in red and includes a 'LOAN SIMULATOR >' link. The middle card is titled 'Decide whether a Direct Consolidation Loan is right for you' and includes a 'LOAN CONSOLIDATION >' link. The bottom card is titled 'Use the Public Service'.

YOUR LOAN TERMS: INTEREST RATES

Interest rates are established annually. The interest rate for a loan is determined upon the date of the first disbursement of the loan.

Interest Rates for Direct Loans First Disbursed on or After July 1, 2025, and Before July 1, 2026

Loan Type	Borrower Type	Fixed Interest Rate
Direct Subsidized Loans and Direct Unsubsidized Loans	Undergraduate	6.39%
Direct Unsubsidized Loans	Graduate or Professional	7.94%
Direct PLUS Loans	Parents and Graduate or Professional Students	8.94%

All interest rates shown in the chart above are fixed rates. A fixed rate will not change for the life of the loan.

YOUR LOAN TERMS: INTEREST RATES

Interest rates are established annually. The interest rate for a loan is determined upon the date of the first disbursement of the loan.

Year	Direct Subsidized	Direct Unsubsidized
2025-2026	6.39%	6.39%
2024-2025	6.53%	6.53%
2023-2024	5.50%	5.50%
2022-2023	4.99%	4.99%
2021-2022	3.73%	3.73%

REPAYING YOUR LOANS: DELINQUENCY

Direct and FFEL loans offer various options and repayment plans to assist you with repayment. If you keep these options in mind and communicate promptly with your lender/servicer, you should be able to keep your loans current and avoid delinquency and default.

Please contact your loan servicer for assistance with Perkins, Nursing and SPU Institutional loans.

Loans become delinquent when you fail to make your scheduled payment on time.

Consequences of delinquent loans:

- Late charges and fines may be assessed
- Delinquent status reported on your credit record monthly
- Increased risk of default

REPAYING YOUR LOANS: DEFAULT

Federal (Direct/FFEL, PLUS) Loans go into default at 270 days past due. Perkins Loans go into default at 240 days past due.

Consequences of Student Loan Default

- Loan may be accelerated (entire balance of loan including all principal, interest, and fees become due; interest continues to accrue)
 - Perkins, Nursing and SPU Institutional loans are accelerated at 120 days past due
- Lose eligibility for future federal financial aid
- Lose flexible loan repayment options & deferment eligibility
- Bad credit
- State-issued licenses can be withdrawn
- Income tax refunds can be withheld
- Wages may be garnished
- Interest continues to accumulate
- Ongoing collection activities, including addition of collection costs, collection fees and fines
- Legal action

REPAYING YOUR LOANS: RESOLVING DEFAULT

You must contact your loan servicer and establish a plan for satisfactory repayment.

- Regain financial aid eligibility with six monthly payments.
- Consolidating defaulted federal loan(s) will regain eligibility for financial aid and loan deferment.

Prior to consolidation, you may be required to make three monthly payments, or you must agree to repay the loan under Income-Contingent or Income-Based repayment plans.

- Rehabilitation regains eligibility for financial aid and loan deferment and removes the default from your credit history.
- Nine consecutive monthly payments are required, as well as an agreement for each loan.
- Rehabilitation is available for Direct Loans, FFEL Stafford, Grad PLUS, Perkins, and SPU Institutional loans.

REPAYMENT PLANS

Paying more each month will shorten the repayment term and reduce the amount of interest paid.

If you use a plan that reduces your monthly payment you will pay more in interest and may extend the repayment term.



REPAYMENT PLANS: DIRECT/FFEL STAFFORD & GRAD PLUS

You have the right to:

1. Change repayment plans
 2. Pre-pay your loan at any time without fees or penalty
- Paying more than the scheduled monthly payment will not increase your monthly payment amount.
 - Contact your loan servicer to discuss changing your repayment plan. In some circumstances, you may benefit from staying on your current plan.
 - Compare plans: Loan Simulator at [Studentaid.gov](https://studentaid.gov)

REPAYMENT PLANS: DIRECT/FFEL STAFFORD & GRAD PLUS

Three Basic Plans

1. Standard repayment allows you to pay your loans over 10 years in equal monthly installments. This will be your repayment plan unless you select a different plan. Lowest lifetime costs. Best for borrowers with stable, adequate earnings.
2. Graduated repayment is designed for those who have a low salary early in their repayment period but anticipate future higher incomes. You start with lower monthly payments that increase over time.
3. Extended repayment allows you to lower your monthly payments by extending your payments for up to 25 years if you borrowed more than \$30,000 in FFEL Program or Direct Loan Program loans—separately, not combined. Lowers monthly payments but has a much higher lifetime cost.

REPAYMENT PLANS: DIRECT/FFEL STAFFORD & GRAD PLUS - INCOME DRIVEN PLANS

Income-driven repayment plans common criteria & terms					
Additional Information Studentaid.gov and ibrinfo.org	ICR	IBR	IBR (New Borrower)	PAYE	REPAYE
You must have partial financial hardship (PFH) for initial eligibility.		Ö	Ö	Ö	
You must submit financial information annually.	Ö	Ö	Ö	Ö	Ö
Your payments will be adjusted annually based on your financial information.	Ö	Ö	Ö	Ö	Ö
Your monthly payment will not exceed the amount for standard repayment calculated based on the loan amounts when your loans first entered repayment		Ö	Ö	Ö	
You'll pay more for your loan over time than you would under the 10-year standard plan.	Ö	Ö	Ö	Ö	Ö
If you have not repaid your loan in full after making the equivalent of 20 or 25 years of qualifying monthly payments (determined by the repayment term for the plan), any outstanding balance on your loan will be forgiven.	Ö	Ö	Ö	Ö	Ö
You may have to pay income tax on any amount that is forgiven.	Ö	Ö	Ö	Ö	Ö

REPAYMENT PLANS: DIRECT/FFEL STAFFORD & GRAD PLUS - INCOME DRIVEN PLANS

IBR, IBR-New Borrowers, PAYE, REPAYE & ICR Plan Requests

- Estimate repayment under the various plans using the Loan Simulator at [Studentaid.gov](https://studentaid.gov) to determine which plan best suits your needs and goals.
- Complete the application annually online at [Studentaid.gov](https://studentaid.gov); if you prefer to complete a paper application, contact your loan servicer.
- Application includes option of letting the system determine the plan that will give you the lowest minimum monthly payment.
- The electronic Income-Driven Repayment Plan Request process at [Studentaid.gov](https://studentaid.gov) includes an IRS retrieval tool which is an easy and secure way to access and transfer tax return information directly onto the electronic application, saving time and improving accuracy.

Contact your FFEL servicer for Income-Sensitive Repayment assistance.

REPAYMENT PLANS: CAMPUS BASED LOANS

- Repayment term is a maximum of ten years
- No income-driven plans
- Reduced monthly payments may be requested for periods of up to one year
- Contact servicer: Heartland ECSI <https://heartland.ecsi.net>

MANAGEABLE PAYMENTS: DIRECT LOAN CONSOLIDATION

Information and where to apply at [Studentaid.gov](https://studentaid.gov):

Manage Loans ® Loan Consolidation

- Eligible loans: Direct Loans, FFEL Stafford, PLUS, Perkins, Nursing if in grace or repayment
 - Private loans, including the SPU Institutional Loan, are not eligible to be included
- Repayment period may increase from 10 to 30 years
- Retains interest subsidy on subsidized Direct and FFEL Stafford loans
- Perkins loans lose interest subsidy and service cancellation benefits if included
- Fixed interest rate based on weighted average, rounded up 1/8 of a percent
- Repayment plans: Standard, Graduated, Extended, Income-Contingent (ICR), Income-Based Repayment (IBR), Pay As You Earn (PAYE), and Revised Pay As You Earn (REPAYE)
- Deferment and forbearance available
- Eligible for Public Service Loan Forgiveness (PSLF) and Teacher Forgiveness
- No grace period

MANAGING REPAYMENT

Life Happens! You have options that may help.

- Deferment
- Forbearance
- Loan Forgiveness / Cancellation
- Public Service Loan Forgiveness
- Death / Disability / Bankruptcy
- Tax Benefits
- Records



MANAGING REPAYMENT: DEFERMENT

Deferment may be requested to postpone payments under certain conditions

- Interest subsidy applies
- Length of time varies by type of deferment
- Requests must be submitted to each loan servicer; a form and supporting documentation will be required to document your eligibility for the deferment
- Continue to make payments until deferment is approved

You may be eligible for deferment if you meet the criteria for:

Enrolled at least half-time*	Unemployment; 3-year max
Graduate fellowship program	Economic hardship; 3-year max
Rehabilitation training for the disabled	Serving in the military on active duty

Federal loan deferment information is available on your MPN, from your loan servicer(s) and at Studentaid.gov

*Nursing loans require enrollment in a Nursing degree program, see MPN for details.

*SPU Institutional loans provide in-school deferment only if enrolled at SPU, see MPN for details.

MANAGING REPAYMENT: FORBEARANCE

- Temporarily postpone or reduce payments
- Typically granted for a period of 3, 6 or 12 months
- Interest accrues on subsidized and unsubsidized loans
- May affect repayment term:
 - Extends the repayment period for Direct, Stafford and Perkins loans
 - Nursing and SPU Institutional loan forbearance periods do not extend the repayment term; term will not exceed 10 years
- Any unpaid interest that accrues may be capitalized, increasing the total balance due
- Granted at the discretion of the lender/servicer
- Contact each loan servicer if forbearance is needed

Contact SFS to request forbearance for Perkins, Nursing and SPU Institutional Loans; a form and documentation is required.

FORGIVENESS & CANCELLATION

Federal loans provide some forgiveness (cancellation) provisions

- Teacher loan forgiveness: Perkins, Direct Subsidized/Unsubsidized, FFEL Stafford, & Direct Consolidation loans for eligible teachers serving in a low-income or subject-matter shortage area; requires five consecutive years of service
- Details for all forgiveness and cancellation provisions are included in your MPN
- Additional information available from your loan servicer and [Studentaid.gov](https://studentaid.gov)

Perkins Loans

- Several employment categories available for cancellation if you are employed full-time in a variety of service fields, e.g. teaching in a low-income school, nurse/medical tech and law enforcement; cancellation is incremental for each year of qualified employment
- Information and forms to request deferment in anticipation of cancellation and cancellation available at <https://heartland.ecsi.net>
- Additional information available from your loan servicer and [Studentaid.gov](https://studentaid.gov)

FORGIVENESS & CANCELLATION

Public Service Loan Forgiveness (PSLF)

- DL loans only
- May be eligible for forgiveness of loan balance after 10 years of eligible payments and qualified full-time employment in a public service job
- Repay your loans on an income-driven repayment plan
- Info at Studentaid.gov and ibrinfo.org

Repayment and cancellation assistance may be available from an outside organization or your employer and will be separate from provisions of your loan(s)

- Military benefits – Check with military recruiter
- National and community service jobs
- Service in areas of national need
- Americorps service

Health Professions

- [NURSE Corps](#) Loan Repayment Program
- [National Institutes of Health / Division of Loan Repayment](#)
- [National Health Service Corps / Loan Repayment Program](#)

FORGIVENESS & CANCELLATION

Federal student loans provide full cancellation for:

- Death of borrower
- School closure
- False certification by the school
- Identity theft-incurred loans
 - If you are an identity theft victim, be sure to retain documentation and file a police report.
 - Identity theft information from the FTC: consumer.ftc.gov/features/feature-0014-identity-theft

Full or partial discharge

- Total and permanent disability
- Some limited bankruptcy scenarios

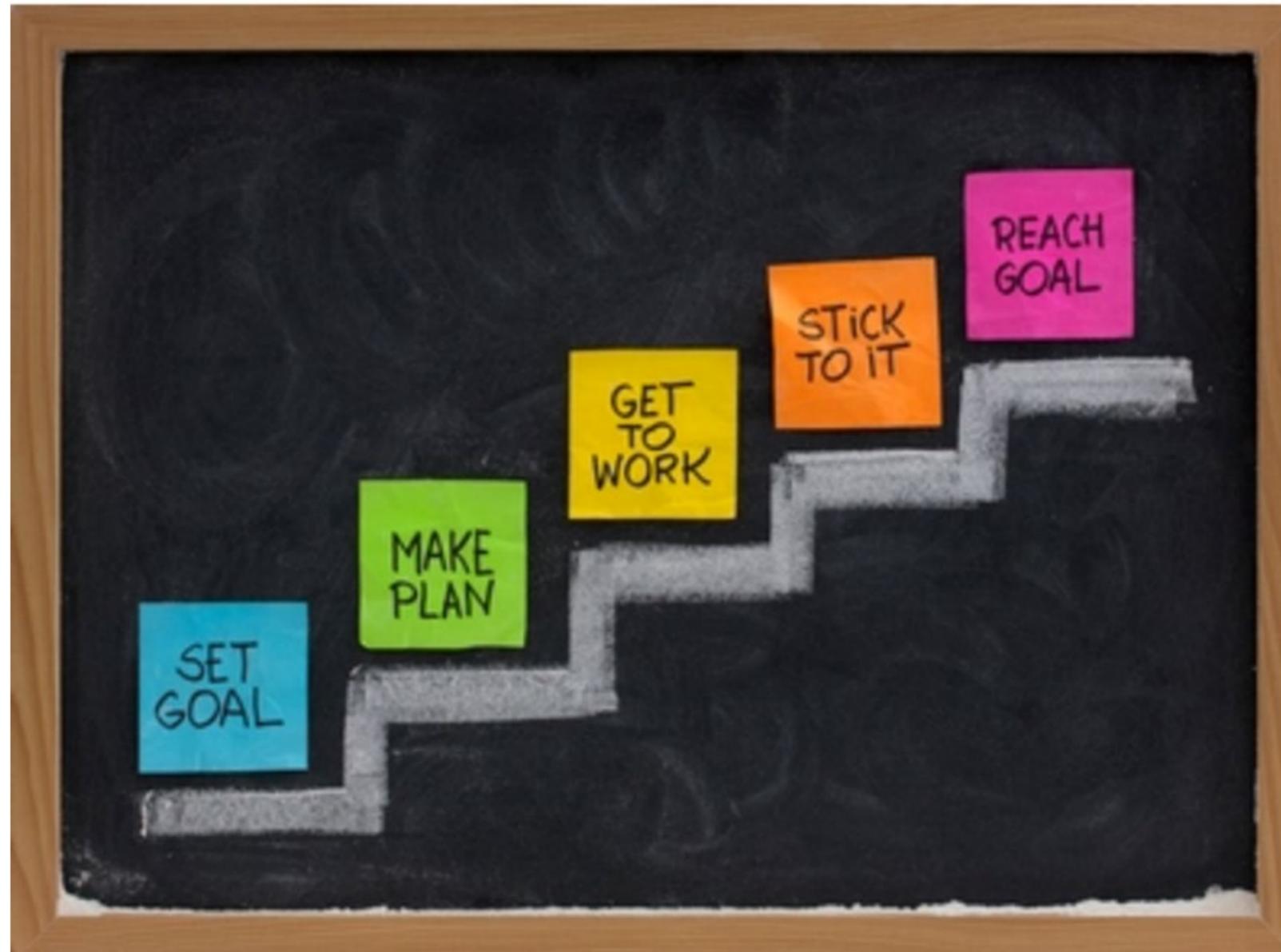
TAX BENEFITS FOR BORROWERS

You may be eligible for a federal tax deduction up to \$2,500 based on student loan interest you paid.

- Income limits apply to this tax benefit
- Find out more at [irs.gov](https://www.irs.gov) / IRS Publication 970
- Most loan servicers will provide total interest paid information online
- Financial institutions are required to provide a 1098-E if the borrower paid \$600 or more of interest on a qualified student loan during the year

MONEY MANAGEMENT

Stay focused – make payments on time – ask for help promptly



MANAGE YOUR MONEY: FINANCIAL SUCCESS TIPS

Identify your financial goals

- S.M.A.R.T. goals are specific, measurable, attainable, realistic and have a timeline
- Develop a realistic monthly budget
- Review your budget and loan repayment strategy at least annually
- Pay your bills prior to the due date
- Keep your contact information current on all accounts
- Save for the future

Online resources:

- Financial Awareness Counseling and Exit Counseling at [Studentaid.gov](https://studentaid.gov); populates with your loan data, you can manually add loan and other financial obligation information.
- May also be available from your loan servicer, bank or credit union

MANAGE YOUR DEBT: CREDIT REPORTS

Review your credit report for accuracy now and periodically in the future.

- Your credit report may be reviewed by potential employers and when you apply to rent an apartment as well as for extending credit.

Request a free credit report every 12 months

- AnnualCreditReport.com or 877.322.8228
- FICO scores available for a fee
- Credit information is supplied by the three major reporting bureaus:

Equifax equifax.com (800) 685-1111 P.O. Box 740241 Atlanta, GA 30348	Experian experian.com (888) EXPERIAN P.O. Box 2002 Allen, TX 75013
--	---

Information:

§MyFico.com ® Learn About Scores

STUDENT LOAN ASSISTANCE

You don't need to pay someone to help you with your federal student loans!

Don't hesitate to ask for help or information

- Contact your servicer(s)
- Review guidance at [Studentaid.gov](https://studentaid.gov) ® How to Repay Your Loans ® Resolving Disputes
- U.S. Department of Education FSA Ombudsman Group (1-877-557-2575) provides assistance for federal student aid disputes if all other efforts have been unsuccessful.
- Consumer Financial Protection Bureau: provides assistance for student loan issues including private loans (consumerfinance.gov)
- U.S. Department of Education: federal loan information available at [Studentaid.gov](https://studentaid.gov)
- U.S. Department of Health and Human Resources: federal Nursing loan information available at hrsa.gov/loanscholarships

RESOURCES

Student Financial Services

Demaray Hall 10

206-281-2061 / 800-737-8826

Email questions to: financialaid@spu.edu

